

## **Now Hiring - Store Manager**

We are looking for a motivated individual with exceptional retail management skills to fill the Manager role in our new store in Nelson!

Drawing on your genuine interest in the surf and/or skate industry, you will be responsible for managing the store and extending our customer network.

To fill this challenging role, you will have a strong background in clothing or hardware retail store management with a focus on people, sales and exceptional customer service. The successful candidate will also be a positive role model, reliable and flexible, driven, someone who leads by example, and enjoys a hands-on role.

The strengths we require are:

- Experience in retail management overseeing several staff
- Surf or skate hardware knowledge a must
- Ability to lead, motivate, communicate and inspire your team
- High standard of customer service skills
- Passionate about sales in both apparel and hardware
- Sales driven with a desire to exceed targets
- Ability to work and communicate effectively with a variety of people
- Conflict and problem resolution skills Ability to deal with all issues that arise from staff or customers (complaints, grievances etc)
- Maintain outstanding store presentation and visual merchandising standards
- Ability to complete store administration tasks and ensure compliance with policies and procedures

Availability:

- Days of work: Tuesday Saturday (full days)
  - Starting May

Please email the Backdoor management application form (http://www.backdoor.co.nz/page/careers.aspx), cover letter and CV to <a href="mailto:kate@backdoor.co.nz">kate@backdoor.co.nz</a>

Due to the high number of applicants we receive, only successful applicants will be contacted. We wish you all the best!

Applicants for this position should have NZ residency or a valid NZ work visa.